



# PREMIUM REGLAZING

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[WWW.PREMIUMREGLAZING.COM](http://WWW.PREMIUMREGLAZING.COM)

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## CONTRACT AGREEMENT

### Preparation

Clean area and ceilings before our arrival this will reduce the chance of anything landing in the coatings. Remove all loose items prior to our arrival. This includes curtains, pictures, shower doors (unless customer has made arrangements with Premium Reglazing to remove item, caulking, and glue for **\$75.00**, which does not include Re-Install), mirrors, appliances, tables, accessories or any rugs. If we remove or move any item it is a courtesy only and any damages are the customer responsibility. If we assist you, the customer (owner/tenant), and something is damaged in the move we are not responsible.

### Protection from Overspray and Dry Dust

To protect the immediate area, we must mask it. Masking Tape can pull up wallpaper or paint like finish. Please alert us to any areas of concern so we can be extra careful, however any damage caused by masking or removing masking is the customer's responsibility.

You must cover all surfaces areas near and outside of the masked area prior to our arrival to prevent light over spray or surface dust from landing on it. Any cost to remove overspray or dry dust outside the immediate work area of the refinished item is the customer's responsibility. Premium Reglazing will protect entire bathroom area by masking the door down, any items outside of the bathroom door area is the customer responsibility, and Premium Reglazing is not responsible for any damage occurred outside this area.

Premium Reglazing will also mask the entire kitchen area, which includes cabinets, refrigerator, stove, microwave, or heavy appliances inside the kitchen while working in that area, it is the customer's responsibility to mask any other items that they have concerns for in or near by the item(s) being refinished with the kitchen area. Premium Reglazing are not responsible for any items damaged by surface dust, or overspray, as Premium Reglazing takes all necessary precaution, to protect our work environment.

## Colors and Surface Textures

Our standard color is *Bright White color high glossy*. Other colors require the mixing of pigments so we cannot guarantee an absolute perfect match on any color as we all see colors differently. We offer match color for extra charge. Must provide Sherwin William reference code. Will take about 7 days to get the order.

Colors and Textures will vary from manufacturer so samples for Colors and surface textures shown at time of bid should only be considered a guide. We strive to stay as close as we can to all samples shown but due to the application process variations in color or textures may occur. If you are not present to approve colors, textures, or speckling, we are authorized to proceed without delay.

Cost to change or reapply colors or change textures due to lack of presence by customer will be a customer expense. Countertop resurfacing is a sprayed-on liquid product that cures to a solid conforming to your existing surface. Because each countertop is individually hand crafted, variations in color and texture are an inherent part of the resurfacing process. Imperfections in the original counter may show through and cannot be avoided. Any cost to fix is a customer expense.

## Stripping:

Surfaces that have been painted or glazed before must pass tests for both proper adhesion with the original substrate and compatibility with the new coating. Any old coating that fails these tests must be removed with the use of a chemical paint stripper. This is referred to as Chemical Stripping. Removal of this old coating will

allow the new material to bond directly to the original substrate. If testing concludes that a proper bond exists between the substrate and the old reglazing, that surface will be prepared for the new coating. Wet and dry sanding is used to remove the outermost layer of the old coating to produce a flatter, smoother surface to spray the new finishing material upon. This is referred to as Mechanical Stripping. Both processes will require an additional charge for bathtubs, sinks, and ceramic tile. The additional cost for other stripping needs will depend on the size and type of project surface. As well for fiberglass showers and bathtubs, will charge and additional cost.

## Crack repairs and Rust Areas

We repair minor cracks or chips found in the surface. Big chips and cracks on porcelain will be an extra charge. For fiberglass cracks, we offer fiberglass reinforcement and expansion foam addition for an extra of charge. Drain rust area and any other area that is rusty, technician will evaluate and decide the extra of charge additional to the total price of the refinish.

## Re-grouting Service

If re-grouting is need it, client must hire a contractor in tiling, at least 48 hours or more before we refinish the tub, wall tiles, kitchen sinks, bathroom sinks or counter tops.

Technician can re-grout around tub edges or small areas on tiles walls before we refinish, there will be about 30% additional cost of charge for this service. We

recommend only bright white non-sanded grout high quality grout used for ceramic tile walls. **We are not responsible for pin holes on sanded grout on wall tiles due to tinny holes on original grout that is visible after the refinish.**

Customer is responsible for changing the grout if need it. **Must hire a licensed contractor for tiling service.**

## Plumbing

Must inspect water drips before we arrive. Must fix immediately the issue. Technician will cancel the job if water leaks are found. **Water will ruin the refinish.**

We are not licensed plumbers. We will not do any plumber work. Therefore, we will not remove loosen handles spouts, drain pieces, or overflow covers, or other plumbing hardware including shower doors if we determine it is necessary we can remove it. In those cases, YOU THE CUSTOMER will be responsible for returning those pieces to their original position. Age or general decay of pipes or fixtures may make this impossible, SO PLEASE CONSULT A LICENSED PLUMBER for any areas of concern.

## **Water Leaks**

Repair any leaks prior to our arrival. If water leaks delay our work schedule your deposit can be forfeited. We are not responsible for any plumbing related damages under any circumstances. When hiring a plumber consider scheduling 2 visits, before and after we refinish the project. Remember, tubs must be cured and complete dried (takes 2 days = 48 h). We are not responsible for chips or scratches created by plumbers

or construction workers on site, you must notify contractors and personal working in your property.

## Paint and Wallpaper

To protect the immediate areas, we must mask it. Masking Tape can pull up wallpaper or paint. Please alert us to any areas of concern so we can be extra careful. However, any damage caused by masking or removing masking tape is the customer's responsibility. If you plan on painting the area you request to have refinished it is recommend that you do so after the work has been completed for this purpose.

## Flooring:

It is recommended reglazing wall tile and tub before new flooring is installed. Existing flooring and new flooring Premium Reglazing will protect best as possible when reglazing tub or wall tile. Premium Reglazing are not responsible for any damages to flooring due to reglazing process as Premium Reglazing takes all necessary precaution to protect our work environment.

## Materials:

Refinishing fumes can be considered toxic to some so we require that anyone concerned with any sensitivity, such as Asthma, or possible reactions to harsh solvent paint like odors remain out of the immediate area during and 24 hours after the Refinishing process. This includes any animals, fish,

reptiles, birds or pets. However Premium Reglazing takes special precaution to use an Industrial Ventilation Fan that sucks the air outside through a powerful fume extractor. We use a Portable Ventilation 12" blower ventilator fan working a 3300 RPM, connected to a 32' long Flexible Ducting.

## Scheduling & Access

If you have Schedule changes they must be received 3 Business days prior to original appointment. Failure to do so will leave a workman idle and your deposit will be forfeited. If we are detained by weather, shipping errors, illness, equipment failure, or job overruns, traffic accidents, actions of God, or any circumstances beyond our control we will notify you as soon as possible for rescheduling the job. No refunds for these conditions. We are not responsible for any losses caused by these delays. Prior to our arrival arrange access to the property. Water and electricity are necessary. Delays caused by the lack of access, no utilities or any plumbing problems present leave a workman idle and your deposit will be forfeited. You as a customer will get an automatic mobile text and email message confirming the visit prior 24 hours. If decide con cancel must call, text or email immediately. A new schedule will be made according to timing availability.

## Terms

This is a service request contract. Payment is due and payable when the job is completed. Premium Reglazing retains the Sole Final Legal ability to determine when a job is completed within the scope of

the refinishing process. **Upon job completion Non-Payment will constitute a Criminal charge of THEFT OF SERVICES.** If service is not paid, a mechanic lien will be recorded on the property.

We handle a privacy policy for all data we collect from our customers. We don't share or sell any customer information we collect.

## Payment

Payments can be paid in the form of **Cash** or **Check. Please may check payable to: Efren Chevez** Postdated checks are no accepted. For tenants who want to pay for the service provided, only cash will be accepted. There will be no excuses to pay later or delay payment for any reason.

## When the job is completed

Upon completion of the job, the technician will inform you. Please plan to be present to inspect the work and area for cleanliness and to render final payment to the technician. No post-dated or out of town checks are accepted. Incidental repairs required to complete the refinishing processes are authorized. Final payment acknowledges customer's acceptance, inspection for Quality of Workmanship and the surrounding area for cleanliness outside of masked work area. We are not responsible any damages done to the finish by you, kids, pets, contractor, plumbers, painters or workers on site. Tenant/owner/personal/workers or other person who is inside of property is responsible and liable.

**Premium Reglazing, removes tape and paper and re caulks areas at completion of job it is a Courtesy only.**

Any damages created to the fresh reglaze after technician finished the job and leave the property, tenant/owner/ or any occupant is responsible and liable.

**Owner Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Tenant Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_